



CITY OF BANDERA

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Leak Adjustment – FAQ'S

- **What is a leak adjustment?**

If you have experienced a high water/sewer bill due to a leak, once the leak is repaired and your consumption has dropped back to a normal consumption, ratepayer's may apply for a leak adjustment to help offset a portion of the excess water/sewer usage.

- **Who can apply for a leak adjustment?**

Any person or business who has a utility account with the City of Bandera.

- **What type of leaks qualify for a leak adjustment?**

Commode, irrigation system, swimming pool, water heater, water softener, flex supply line (ice maker, dishwasher, etc.), broken pipe (wall, foundation, pressure reducing valve).

- **How often am I eligible for a leak adjustment?**

Ratepayer's may receive up to one leak adjustment in a calendar year.

- **How soon after I have repaired my leak do I need to apply for an adjustment?**

Within 60 days of the repair.

- **What is needed to get a leak adjustment?**

A leak adjustment form is required along with proof of the leak/repair. You can provide proof with pictures, receipts, etc.

For additional information, please contact the City of Bandera Utility Department at 830-796-3765.